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February 18, 2004

Mr David Waddell  
Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37219-0412

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TN REGULATORY AUTHORITY  
TELECOMMUNICATIONS DIVISION

Re Docket No 04-00002  
NorVergence, Inc  
Request for Extension of Time

Dear Mr Waddell

NorVergence, Inc ("NorVergence"), herewith, respectfully requests an extension until February 29, 2004 to respond to the data request from staff in the above referenced docket. The additional time is needed to obtain the bond and respond to certain financial questions. NorVergence apologizes for the late filing of this request.

Please acknowledge receipt of this filing by returning, file-stamped, the extra copy of this cover letter in the self addressed stamped envelope provided for that purpose. Inquiries regarding this filing should be directed to me at (205) 330-1703 or via email to bobbi@visiology.com. Your assistance in this matter is greatly appreciated.

Yours truly,



Bobbi Ferguson  
Visiology, Inc  
Consultant for  
NorVergence, Inc

Enclosures